

This form is for any person (or their authorised representative) who wishes to make a Data Subject Access Request to Just Talk Mediation. Please read the Subject Access Request Guidance Notes below before completing this form.

A separate form should be completed for each individual.

NOTE: An online version of this form can be found on <http://www.justtalkmediation.co.uk/GDPR/> and will speed up the processing of your request.

Subject Access Request Guidance

Which sections should I complete?

Sections 1, 2, 3, 4 and 5 should be completed for all applications.

Sections 6, 7 and 8 (Representative Details and Authority to Release Information to a Representative) should only be completed if the application is being made by a representative (i.e. someone other than the data subject themselves).

Section 3 (Certified Proof of the applicant's identity) - If you do not have any of the forms of identity listed, we may in exceptional circumstances accept alternatives for consideration.

Please Note: If you cannot provide us with satisfactory proof of identity, your application will be rejected.

Can I submit my Subject Access Request Online?

No. The form can be found on <http://www.justtalkmediation.co.uk/GDPR/> and you can print it off and submit either by post together with two certified pieces of ID as referred to below or you can deliver the form together with two certified copies of ID to Just Talk Mediation, First Floor, Oakminster House, Northgate, Baildon, Shipley BD17 6LR.

What information will help with the processing of my Subject Access Request (SAR)?

Identification of relevant records will be easier if you can provide any references issued by Just Talk Mediation relating to your relationship with the firm (e.g. file reference number). However, generally speaking, the more information you provide the better.

What information does Just Talk Mediation hold?

Just Talk Mediation holds information relevant to the provision of mediation services for clients of the firm. This will include, but not be restricted to, personal information about all clients and opposition parties where relevant to the case, operational information relating to solicitors and legal representatives, operational details relating to expert witnesses including details of their qualifications and areas of expertise, operational details relating to barristers and providers of third party services used in conjunction with the provision of mediation services for clients, necessary personal details relating employees employed by the firm required in order to comply with employer obligations.

For more information on the data held, shared, processing activities and privacy policies for the firm, please visit <http://www.justtalkmediation.co.uk/GDPR/>

How long will it take to get my data?

Once the Firm is satisfied that you meet the criteria for disclosure of data under the General Data Protection Regulations (GDPR), and have provided sufficient information to complete the request then you should receive a response within one calendar month from the date that we accept your application for processing.

Records may be held in different departments and in differing forms (e.g. in paper and electronic formats). If you only require specific information and you clearly state what that is – for example a specific document or IT-only data – then you are likely to get a quicker disclosure.

Is there a fee to pay?

Under GDPR there is no fee for data subject access requests that are not excessive or repetitive.

If the request is deemed excessive or repetitive, the Firm will respond to you detailing its justification for classifying the request as such. In these cases the Firm may request a reasonable administrative fee to fulfil the request or reject the request entirely. You have the right to appeal any such decisions by replying to Data Privacy Officer's conclusion. If you are still not satisfied by the response your appeal, you can contact the Information Commissioner's Office (ICO) for arbitration.

For more information, please visit <http://www.ico.org.uk/>

What can I request?

Individuals have a right to be informed by Just Talk Mediation as to whether or not it is processing personal data that relates to them and, if so, to be told:

- What personal data it is being processed.
- The purposes for which the personal data is being processed.
- Who, if anyone, the personal data is disclosed to.
- The extent to which it is using the personal data for the purpose of making automated decisions relating to the data subject and, if so, what logic is being used for that purpose.

For more information, please visit: <https://ico.org.uk/for-the-public/personal-information/>

Is any information exempt from subject access?

Yes. Some types of personal data are exempt from the right of subject access and so cannot be obtained by making a SAR. There are some restrictions on disclosing information in response to a SAR – where this would involve disclosing information about another individual, for example.

For more information, please visit:

<https://ico.org.uk/for-organisations/guide-to-freedom-of-information/refusing-a-request/>

General Notes

- The firm does not disclose information by fax or telephone. Most disclosures are via electronic mail. Any disclosures made by post are made by first class post to the address you provide in section 2 or, if appropriate, to your representative named in section 6.

Checklist

- Have you completed all relevant sections of the form?
- If you are a representative, has your client signed the authority in Section 8 and provided a separate signed note of authority?
- If you are submitting the form yourself, have you signed the form at Section 5?
- Have you enclosed two pieces of certified identification from the lists in Section 3 (one from each of A and B)?
- Have you provided as much information as possible to enable us to find the data you require?

Please send your completed form, proof of identity and address to:

The Data Privacy Officer
 Just Talk Mediation
 First Floor, Oakminster House, Northgate
 Baildon, Shipley, BD17 6LR

OR

Bring the form into the office together with the required certified copies of ID

Section 1 – Data Subject Details

Title (please tick one):	Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Miss <input type="checkbox"/> Ms <input type="checkbox"/>	Title (please state):
Forename(s):		
Family Name:		
Previous Family Name:		
Other name(s) known by:		
Date of Birth (dd/mm/yyyy):/...../.....	Male <input type="checkbox"/> or Female <input type="checkbox"/>
Any reference numbers that may help identify your records		
Please give any other relevant details that would help identify your records.		

Section 2 – Data Subject Contact Details

Current Address:	
	Postcode
Daytime Telephone No:	
Email Address:	
Previous Address:	
	Postcode:

Section 3 – Proof of the Data Subject’s identity

In order to prove the applicant’s identity, we need to see certified copies of two pieces of identification, one from list A and one from list B below. Please indicate which ones you are supplying. Copies of ID can be certified by certain individuals and professions, including but not limited to solicitors, members of the clergy, Justice of the Peace or Commissioners of Oaths.

Please DO NOT send an original passport, driving licence or identity card

List A (Proof of Identity)*

List B (Proof of Address)*

Valid Passport/Travel Document	<input type="checkbox"/>	Recent Credit Card Statement	<input type="checkbox"/>
Valid Photo driving licence	<input type="checkbox"/>	Recent utility bill showing current home address	<input type="checkbox"/>
Foreign National Identity Card	<input type="checkbox"/>	Recent bank statement or Building Statement	<input type="checkbox"/>
Child under 16 : Full birth certificate	<input type="checkbox"/>		<input type="checkbox"/>
Child under 16 : Court Order(s)	<input type="checkbox"/>		<input type="checkbox"/>

*All photocopies must have all 4 corners of the original document visible. They must also be legible. In the case of financial documents, we recommend redacting out any visible transactions

Section 4 – Details of Information Required

Please use this space to give us any details about the information you are requesting, for example by stating specific documents you require (use extra sheets if necessary):

Section 5 – Declaration

The information which I have supplied in this application is correct, and I am the person to whom it relates or a representative acting on his/her behalf. I understand that Just Talk Mediation may need to obtain further information from me/my representative in order to comply with this request.

Signature of Applicant:	Date:
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Section 6 – Representative Details

(If completed, Just Talk Mediation will reply to the addresses, you provide in this section)

Name of Representative:	
Company Name:	
Address & Postcode:	
Daytime Telephone No:	
Email Address:	

Section 7 – Proof of the Representative’s identity

Please provide copies of two certified pieces of identification, one from list A and one from list B below and indicate which ones you are supplying. Copies of ID can be certified by certain individuals and professions, including but not limited to solicitors, members of the clergy, Justice of the Peace or Commissioners of Oaths. **Please DO NOT send an original passport, driving licence or identity card**

List A (Proof of Identity)

List B (Proof of Address)

Valid Passport/Travel Document	<input type="checkbox"/>	Recent Credit Card Statement	<input type="checkbox"/>
Valid Photo driving licence	<input type="checkbox"/>	Recent utility bill showing current home address	<input type="checkbox"/>
Foreign National Identity Card	<input type="checkbox"/>	Bank statement or Building Statement	<input type="checkbox"/>
	<input type="checkbox"/>		<input type="checkbox"/>

*All photocopies must have all 4 corners of the original document visible. They must also be legible. In the case of financial documents, we recommend redacting out any visible transactions

Section 8 – Authority to release information to a Representative

A representative needs to obtain authority from the Data Subject before personal data can be released to a representative. **The representative must obtain and submit a separate note of authority from the applicant to the Firm during this process AND the applicant must sign this form in the box below.** The box below must contain an original signature (not a photocopy) of the Data Subject. The Firm reserves the right to contact the applicant to verify the authority of any request made on their behalf.

I hereby submit my authority for the representative named in Section 6 of this form to make a Subject Access Request on my behalf under the General Data Protection Regulations (2016).	
Signature of Applicant:	Date:
Signature of Representative:	Date:

Section 9 – Timescale

If you have specific reasons for requiring data by a specific date please give details below:

(a) Date required:
(b) Reason (please state and supply supporting evidence):